

January 2019

Dear Parent/Carer

Eduspot have asked us to forward you on the information in this letter regarding changes to SchoolMoney. Over the last couple months Eduspot have been working hard to make some big changes to SchoolMoney. Right now a lot of it is behind the scenes, allowing them to make the changes without interfering with the day to day running of the system.

Outside of some performance enhancements and minor bug fixes, they have been improving security throughout SchoolMoney.

Later this month, you will notice when you login, a new option in the top right of the screen, where you can change your passwords yourselves, removing the need for this to be done at the academy.

For added security, when you decide to change your password, you will receive an SMS or email notification to let you know this has happened. It will not divulge the password in the message, it will simply prompt you to login using the password you have set and act as a security prompt just in case this was unexpected.

Based on parent feedback, they have also changed the link in the SMS message you receive when a new item is ready to pay for, so that parents will no longer be taken to www.eduspot.co.uk, but instead will be taken directly to the parent login page, to avoid any confusion of where to go to log in.

Further down the line they will be adding self-service password resetting tools for parents who have forgotten their password and unable to log in.

If parents have any queries please go to the following webpage: www.eduspot.co.uk/schoolmoney-changes/.

Yours sincerely



Mr J Fuller
Principal

Principal: Mr Jonathan Fuller BA (Hons) PGCE NPQH

Mark Hall Academy, First Avenue, Harlow, Essex, CM17 9LR

T: 01279 866 280 F: 01279 866 286 E: office@mha.atrust.org.uk W: www.mha.atrust.org.uk